

FAQs

Where can I find more information on REACH and Substances of Very High Concern?

More information can be found on the website of the European Chemicals Agency (ECHA): www.echa.europa.eu.

Which substances of 'Very High Concern' (SVHC) are relevant to Philips products?

Substances which are likely to be found in within our electronic products, we refer to the List of Substances of the Standard IEC 62474 (<http://std.iec.ch/iec62474/iec62474.nsf/welcome?openpage>) and on the Restricted and Declarable Substances List of Bomcheck (<https://www.bomcheck.net/suppliers/restricted-and-declarable-substances-list>).

I am a customer of Philips, what should I do if I receive a question from a consumer regarding the SVHC content of a Philips product?

You have the obligation to inform the consumer within 45 days regarding the SVHC content of the product. Please contact your Philips Representative to ensure that your declaration data is up to date.

Are there any safety risks of using a product containing an SVHC?

Our products are approved according to standard safety regulations before they are put on the market, and pose no safety risk during normal use.

What has Philips done with regards to management of chemical substances in Philips products?

We have an extensive list of restricted substances that are banned from our products and that go beyond legislation. In addition we have a list of relevant substances, to which we pay attention from a precautionary point of view. More information can be found here.

What is the difference between the RoHS and REACH regulation?

RoHS restricts the use of six substances in products. REACH currently obliges communication downstream in the supply chain regarding SVHC substances in products. We have banned the six substances from our products as required by the RoHS Directive, and communicate to our customers regarding the SVHC content of products.

What is your timeline for implementing REACH?

REACH went into force June 1st 2007, and will be implemented stepwise over 11 years. Philips operates in line with the intermediate deadlines.

Where should I go if I have a question on Philips and REACH?

If you require additional information that cannot be found on our website, please send your inquiries to philips.sustainability@philips.com